

Understanding Innovation Spaces in the Public Sector

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BETWEEN THEORY AND PRACTICE

Systematic Literature Review

New Organizational Forms & Adaptive Environments

(e.g. Gryszkiewicz et al., 2016; McGann et al., 2018; Bason & Schneider, 2014; Schuurman & Tonurist, 2017; Morel et al., 2018; Kasmi et al., 2022; Stoll et al., 2022)

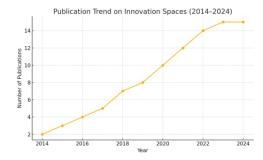
Turning to PSI Research

Conceptual Fragmentation

Theory and Typologies

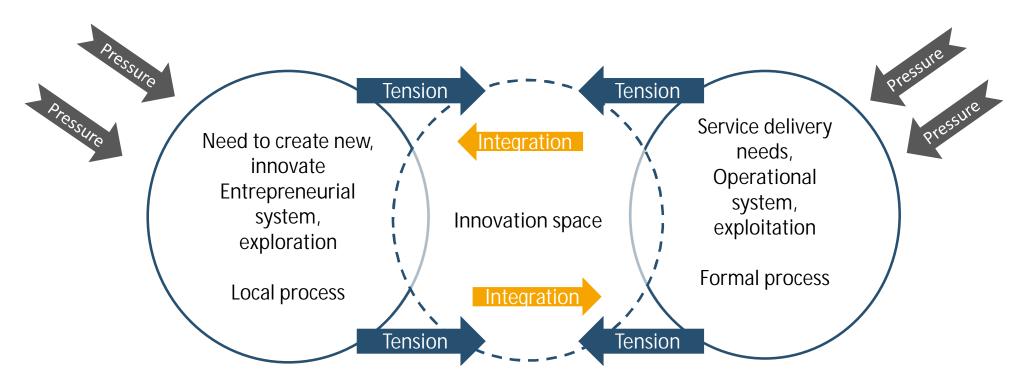
(e.g. De Vries et al., 2016; Unceta et al., 2019; Cinar et al., 2018; Cinar et al., 2022; Criado et al., 2023; Chen et al., 2020)

Challenges in Innovation Practices





INNOVATION SPACE – NEW ORGANIZATIONAL FORM OF ADAPTIVE, COLLABORATIVE ENVIRONMENT





RO:

What is innovation space in public sector?

Sub RQ's:

What types of innovation spaces are identified in PSI literature? What are the enablers and inhibitors of these spaces? How do innovation space shape innovation outcomes?



METHODOLOGY & RESEARCH DESIGN

Systematic Literature Review (PRISMA-guided) of 105 peer-reviewed articles (2014–2024) from Scopus & Web of Science.

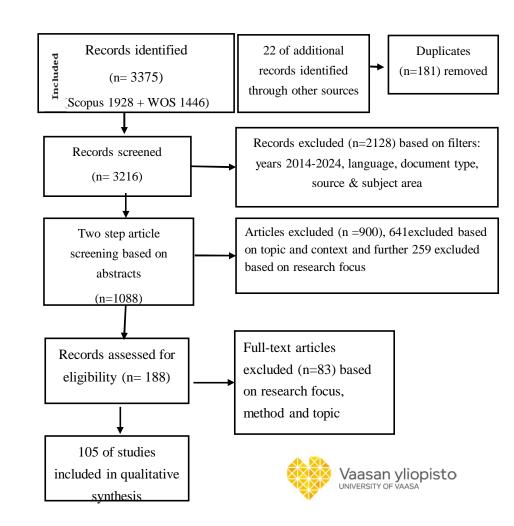
Initial yield 3375 records

Selection Criteria:

- Empirical studies in English focusing on PSI and spatial innovation concepts.
- Excluded conceptual/theoretical-only papers and nonpublic sector contexts.

Analysis Approach:

- Coding scheme developed iteratively in excel and in NVivo; extracted data on definitions, enablers/inhibitors, governance, and outcomes of innovation spaces.
- Abductive reasoning used for pattern synthesis and framework development.
- Practitioner lens influenced code refinement



PRELIMINARY RESULTS

- Definitions, conceptualisations, functions, modalities
- Typology of spaces and governance positions
- Inhibitors and enablers
- Outcomes & mechanisms



WHAT IS INNOVATION SPACE?

1. Definitions: Innovation space in the public sector is commonly defined as a space, platform, or ecosystem where diverse actors jointly develop, test, and implement public innovations. They enable learning, cocreation, interaction and experimentation. Some are spatially embedded within specific regions or urban ecosystems, some operate as intermediaries between actors and levels.

2. Functions:

- Policy and service design enabling rapid prototyping, iterative development, and evidence-informed policy innovation.,
- User engagement and co-creation: involving citizens, stakeholders, and frontline professionals.
- Organizational learning: serving as platforms for exploring new methods, mindsets, and institutional capabilities.

Modalities:

- Physical, virtual: while many labs and platforms operate in co-located environments, some use digital platforms to coordinate geographically dispersed actors.
- Liminal spaces: often function as transitional or hybrid zones—both materially and institutionally—that offer actors freedom from existing constraints and promote new forms of engagement.



TYPOLOGY

- Innovation Labs: government-supported or semi-independent labs focused on public service and policy innovation
- Living Labs: real-life testing environments where users and developers co-create and evaluate solutions in iterative cycles.
- Fab Labs / Maker Spaces / Hackerspaces: spaces emphasizing digital fabrication, grassroots innovation, and participatory design.
- Co-working / Creative Hubs: environments for professionals from different sectors to collaborate, share resources, and incubate ideas.
- Design Factories: university-affiliated or cross-sector labs with strong ties to design thinking and rapid prototyping.
- Hybrid Innovation Spaces: combinations of lab types or mixed models that integrate public, private, and academic actors.
- Open Collaborative Spaces: platforms characterized by shared ownership, networked governance, and openness to various actors.
- Liminal Innovation Spaces: transitional or boundary-spanning environments enabling organizational change and experimentation.





POSITION IN GOVERNANCE

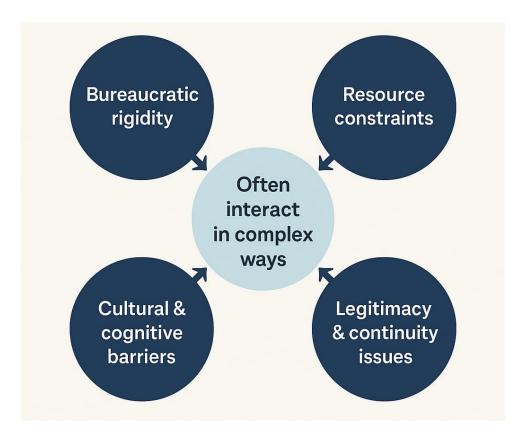
- Some spaces are positioned within public agencies, others operate at arm's length outside the formal organisation, and some are hosted by external parties.
- This positioning shapes how much freedom they have, what kind of risks they can take, and how sustainable they are over time.
- This diversity of positioning illustrates the flexibility of innovation spaces to adapt to different contexts.
- Pruvot et al. (2023) make an important distinction between innovation space as a physical infrastructure and the lab as a set of strategies.
- Favoreu et al. (2024) emphasize the ambidextrous nature of innovation spaces, providing creative, cognitive, and social freedom that fosters cross-boundary learning and collaborative project development.





INHIBITORS

- Bureaucratic and institutional issues, like rigid hierarchies and poor coordination.
- Resource-related constraints especially short-term funding and lack of skilled personnel.
- Cognitive and cultural barriers, such as risk aversion, short-termism, or lack of incentives.
- Legitimacy challenges, including political fragility or distrust across organizations.





INNOVATION OUTCOMES

Outcomes

- Impact isn't just in delivering new services or policies.
- Outcomes often intangible; trust, mindset shifts, or new relationships
- Influence on problem framing, on means of collaboration and learning.
- Beyond structure or output how these spaces function, and what kind of environment they create.

Mechanisms

- Experimentation & Prototyping
- Cognitive Framing / Narrative Change
- Network Formation & Spillovers
- Cross-sectoral Dialogue
- Proximity (virtual, cognitive, physical)
- Reflection & Sensemaking
- Temporality (project vs policy time)
- Institutional Embedding or Scaling



CONCLUSION

- Innovation spaces are relational infrastructures.
- They create conditions for cross-boundary collaboration.
- They bridge between structured bureaucracy and adaptive experimentation.



All questions, comments and critique and collaboration ideas are more than welcome.

Kiitos! Thank you! Danke!





- Let's connect!
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